Specific terms and conditions for software hosting

ementexx GmbH

Annex 1

<u>Operation and provision of the following infrastructure services:</u>

- Ready-to-operate provision of the infrastructure required for the operation of the entire ennoxx.banking application (including operating system, web application, communication and other services, database)

- Operating on Microsoft Azure in a data centre located in Western or Northern Europe.

- Operation of the web application and services on a shared VM with at least 4 cores and at least 16 GB RAM

- SQL server database up to 50 GB and up to 50 DTUs in a shared database pool

- Point-in-time recovery to any point in time in the last 35 days

- Monitoring of the overall system

- Installation of new program, database or operating system versions